

Claro Events: standard Terms and Conditions

These notices apply to all Claro events. Exceptions, supplementary requirements and other deviations from these will be shown in individual event details.

Risk: A risk assessment is carried out for all events, in compliance with British Orienteering requirements. However, orienteering is a physically challenging sport, and competitors take part at their own risk and are responsible for their own safety.

Safety checks: All competitors who start must report to Download even if retiring; assessing who has downloaded is a key element in our safety checking process. If travelling alone, please leave your name at Enquiries/Download.

Equipment: competitors are strongly recommended to carry a whistle. Depending on the weather, waterproof jackets may be mandatory, and should be brought to the event in case.

Hired timing chips (dibbers): There will be a charge for lost hired timing chips of £30.

Dogs: dogs are not allowed on courses, but will normally be allowed in assembly and car parking areas on a lead.

Refunds: Competitors withdrawing their entry before the first closing date may request a refund. Already incurred costs, such as the payment processing fee, will not be refunded.

Acceptance of entries: The club retains the right to refuse any entry, either to an event as a whole or to an individual course. If this leaves the entrant unable or unwilling to take part in the event, entry fees will normally be refunded in full, unless there are exceptional circumstances.

Insurance: One of the benefits of club and British Orienteering membership is the federation's third party insurance coverage for registered events and activities. Those who are not members are not covered by this, and are responsible for their own third party insurance.

Event Cancellation: In the unlikely event of cancellation, Claro reserves the right to retain part or all of the entry fee to cover committed costs. If the event is postponed your entry will be transferred to the rearranged event. For a specified period you will be allowed to withdraw your entry from the rearranged event and receive a partial refund of your entry fee.

Use of Personal Data: The personal data you provide will be used by the event organisers and their agents only for the purpose of processing and publishing entries and results, and as required by our insurers to validate our cover. Results will be posted on the Claro website and names may be included in newspaper reports.

Photography: in accordance with current British Orienteering policy, participants should be aware that there is no specific ban on photography (including headcams) at Claro events. Anyone partaking in photography should be aware of the current policy, which is available on the British Orienteering website at <https://www.britishorienteering.org.uk/club-membership-toolkit/photography-and-filming>

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